

Roll No. :

Total No. of Questions : 7]

[Total No. of Printed Pages : 2

BB-395

B.B.A. (Part-III) Examination, 2022 ORGANIZATIONAL DEVELOPMENT

BBA-603 (HRM)

Time : 3 Hours]

[Maximum Marks : 70

Section-A

(Marks : 2 × 10 = 20)

Note :- All the *ten* questions are compulsory. Each question is to be attempted in **50** words. Each question carries **2** marks.

Section-B

(Marks : 10 × 3 = 30)

Note :- Attempt any *three* questions out of five. Each question is to be attempted in **500** words. Each question carries **10** marks.

Section-C

(Marks : 20 × 1 = 20)

Note :- *One* question based on Case Study is **compulsory** and carries **20** marks.

Section-A

1. Define the following :

- (i) Organization Development
- (ii) OD Assumptions
- (iii) Career Anchors
- (iv) Change Agents
- (v) Sensitivity Training

BR-545

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BB-395 P.T.O.

- (vi) Values in OD
- (vii) Parallel Learning Structure
- (viii) Cross Functional Teams
- (ix) TQM
- (x) Differentiate between group and team.

Section–B

2. What do you mean by Planned Change ? Enumerate the steps involved in planned change.
3. “The future of OD is bright, but only if the field continues to evolve.” Discuss the statement.
4. Why do HR managers encourages team building ? How does team building help in OD ?
5. What do you understand by OD intervention ? How does OD interventions improve the functioning of business organisation ?
6. Briefly discuss the various issues in consultant–client relations in OD.

Section–C

7. As a OD Consultant explain the three types of OD intervention with suitable examples of any organization of your choice.