

Roll No. :

Total No. of Questions : 7]

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B.B.A. (Part-III) Examination, 2023
ORGANISATIONAL DEVELOPMENT

Paper - BBA-603-HRM

Time : 3 Hours]

[Maximum Marks : 70

Section-A

(Marks : 2 × 10 = 20)

Note :- All the *ten* questions are compulsory. Each question is to be attempted in around **50** words. Each question carries **2** marks.

Section-B

(Marks : 10 × 3 = 30)

Note :- Answer any *three* questions out of five. Each question is to be attempted in around **500** words. Each question carries **10** marks.

Section-C

(Marks : 20 × 1 = 20)

Note :- *One* question based on case study is compulsory and carries **20** marks.

Section-A

1. Define the following :
 - (i) Organisation Development
 - (ii) Planned Change
 - (iii) OD Intervention
 - (iv) Transactional Analysis
 - (v) Confrontation Meeting

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- (vi) Change Agent
- (vii) Team Building
- (viii) Skills of Change Agent
- (ix) Role of OD Consultant
- (x) Innovative role of Chief Executive

Section-B

2. Describe the OD Process in detail.
3. Discuss the values, beliefs and assumptions of OD.
4. What is the importance of third party peace making interventions ? Discuss the procedure of third party peace making.
5. Discuss the various factors influencing institution building process.
6. Briefly discuss the various issues in consultant client relations in OD.

Section-C

7. OD is gaining recognition as an important tool for creating excellence in the organization. Discuss the trends, practices and challenges that you would see in future of OD.