

Roll No. :

Total No. of Questions : 7]

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UGP-310

B.B.A. (Part-II) Examination, 2021

Paper - BBA-207

HUMAN RESOURCE MANAGEMENT

Time : 1½ Hours]

[Maximum Marks : 70

Section-A

(Marks : 2 × 10 = 20)

Note :- All the *ten* questions are compulsory. Each question is to be attempted in **50** words. Each question carries **2** marks.

Section-B

(Marks : 10 × 3 = 30)

Note :- Attempt any *three* questions. Each question is to be attempted in **500** words. Each question carries **10** marks.

Section-C

(Marks : 20 × 1 = 20)

Note :- *One* question based on case study is compulsory and carries **20** marks.

Section-A

1. (i) Define the term Human Resource Development.
- (ii) What is Soft Skill Training ?
- (iii) What are the benefits of Job Analysis ?
- (iv) What is Job Enrichment ?

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- (v) Write a note on Career Planning.
- (vi) What is Collective Bargain ?
- (vii) Explain the term Team Building.
- (viii) What do you understand by the term Job Rotation ?
- (ix) What are Group Incentive Schemes ?
- (x) What is Placement Process ?

Section-B

- 2. Discuss the individual, organisational and social objectives of Human Resource Management.
- 3. Write short notes on the following :
 - (i) Job Classification
 - (ii) Job Specification
 - (iii) Job Design
 - (iv) Job Enlargement
- 4. Are tests essential for selecting an employee ? Give various advantages and disadvantages of Tests.
- 5. What is Self Development ? What are the areas of Self Development ?
- 6. What do you mean by Fringe Benefits ? Describe the various types of fringe benefits offered to employees in India.

Section-C

- 7. Differentiate between Wage and Salary ? Discuss the role of money in motivating employees. How will you formulate a good incentive scheme ?