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Total No. of Questions : 7]

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B.B.A. (Part-III) Examination, 2021

TRAINING & DEVELOPMENT & LEADERSHIP

(Group-HRM)

Paper - BBA-605

Time : 1½ Hours]

[Maximum Marks : 70

Section-A

(Marks : 2 × 10 = 20)

Note :- All the *ten* questions are compulsory. Each question is to be attempted in around **50** words. Each question carries **2** marks.

Section-B

(Marks : 10 × 3 = 30)

Note :- Answer any *three* questions out of five. Each question is to be attempted in around **500** words. Each question carries **10** marks.

Section-C

(Marks : 20 × 1 = 20)

Note :- *One* question based on case study is compulsory and carries **20** marks.

Section-A

2 each

1. Compulsory Questions :

(i) Differentiate between Training and Development.

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(1)

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- (ii) Explain training need analysis.
- (iii) State any *two* problems of Training.
- (iv) Why trainers adopt Group-Discussion Method ?
- (v) Define Organisational Climate.
- (vi) What are the Principle of Learning ?
- (vii) Explain the concept of Leadership.
- (viii) What is meant by Skill Inventory ?
- (ix) What is performance based instruction design ?
- (x) What is the advantage of Team Building ?

Section-B

10 each

2. Explain with examples the various types of on-the-job and off-the-job training methodologies, that are usually adopted by organisation.
3. What do you mean by an effective team ? How can we create and effective team through team-building interventions ?
4. What is Learning ? Discuss the various principle of learning which are relevant for importing training to workers.
5. As a Trainer. What are the steps you would undertake to make the long training session not boring to the employees ?
6. What is the role of HR department in internal communication in an organisation ?

7. Imagine you have been asked to design a training workshop for a group of people who have been recruited recently for the floor level operations of the company. How will you proceed ? Explain each step in detail.

Or

Assume you are the newly appointed marketing head of an established brand which is already a profit making business. Which leadership style would you adopt to lead your department ? Discuss the various types of leadership styles.