

Roll No : .....

Total No. of Questions : 7 ]

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# **BB-415**

**B.B.A. (Part-III) Examination, 2021**

## **INDUSTRIAL RELATIONS AND LABOUR LAW**

Paper - HRM-604

BBA-604 (Group-HRM)

*Time : 1½ Hours ]*

*[ Maximum Marks : 70*

### **Section-A**

**(Marks : 2 × 10 = 20)**

**Note :-** All the *ten* questions are compulsory. Each question is to be attempted in **50** words. Each question carries **2** marks.

### **Section-B**

**(Marks : 10 × 3 = 30)**

**Note :-** Attempt any *three* questions out of five. Each question is to be attempted in **500** words. Each question carries **10** marks.

### **Section-C**

**(Marks : 20 × 1 = 20)**

**Note :-** *One* question based on case study is compulsory and carries 20 marks.

### **Section-A**

1. Define the following :

- (i) Bipartite bodies
- (ii) Tripartite bodies
- (iii) Industrial dispute
- (iv) Strikes

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- (v) Trade Unions
- (vi) Negotiation
- (vii) Grievance Handling
- (viii) Worker's participation in management
- (ix) Gratuity
- (x) Bonus

### **Section-B**

2. Define industrial relations. Explain the functions of IR manager.
3. Explain the modes of settlement of industrial disputes.
4. What are the various weaknesses of trade unions ? How these can be removed ?
5. Define collective bargaining. Discuss the different approaches to collective bargaining.
6. Write special provisions of the following Act :
  - (i) Payment of Wages Act, 1936
  - (ii) Workmen's Compensation Act, 1923

### **Section-C**

7. **Case Study :**

As a Head, HR department, what are the practices most suitable to Indian scenario to have industrial peace. Illustrate with suitable examples.