

Roll No :

Total No. of Questions : 7]

[Total No. of Printed Pages : 2

BB-412

B.B.A. (Part-III) Examination, 2021 ORGANIZATIONAL DEVELOPMENT

Paper - BBA-603 (Gr.-HRM)

Time : 1½ Hours]

[Maximum Marks : 70

Section-A

(Marks : 2 × 10 = 20)

Note :- All the *ten* questions are compulsory. Each question is to be attempted in **50** words. Each question carries **2** marks.

Section-B

(Marks : 10 × 3 = 30)

Note :- Attempt any *three* questions out of five. Each question is to be attempted in **500** words. Each question carries **10** marks.

Section-C

(Marks : 20 × 1 = 20)

Note :- *One* question based on Case Study is compulsory and carries **20** marks.

Section-A

1. (i) Define Organisational Development.
- (ii) What are Values ?

BI-82

(1)

BB-412 P.T.O.

- (iii) Differentiate between Mechanistic and Organic System.
- (iv) What is Sensitivity Training ?
- (v) Mention few roles of External Change Agent.
- (vi) What do you mean by Institution ?
- (vii) What is QWL ?
- (viii) What is MBO ?
- (ix) Explain briefly the value of OD.
- (x) What is Transactional Analysis ?

Section-B

- 2. What is the future of OD ? Also explain the future of OD in India.
- 3. What do you mean by OD Interventions ? Discuss the type of OD interventions.
- 4. Explain the roles and functions of Internal and External Change Agent.
- 5. Explain the factors influencing Institution Building Process.
- 6. Explain the Organisational Development Process.

Section-C

- 7. Answer the following :
 - (a) Why is sensitivity training regarded as controversial organisational development method ?
 - (b) Discuss the assumptions about people implicit in organisational development.
 - (c) What is Team Building ?
 - (d) Explain the consulting style of Indian Consultant Sh. D.P. Sinha.